

ATLANTIS HEALTH PLAN

PROVIDER NEWSLETTER



By Doctors. For New Yorkers.

ATLANTIS APPRECIATES OUR PROVIDERS

Atlantis Health Plan would like to extend a big thank you to all of our providers for their continued participation in the Atlantis Health Plan provider network. We appreciate your efforts in serving our mutual customers and through this we continue to realize dramatic membership growth.

The Provider Relations and Network Development Departments continue to assist our network in resolving their issues in a prompt and timely manner. We continue to work on updating our provider databases to ensure that your credential and demographic information are as accurate as possible. Atlantis has commenced a credentialing relationship with the Council for Affordable Quality Healthcare (CAQH). This will assist in expediting the credentialing data process and will reduce the amount of time that you spend in preparing your credential/re-credential information.

Please feel free to contact us at 866-747-8422 with any questions and always remember to utilize the Atlantis Health Plan Website: www.atlantishp.com.

Thank you!

We wish you a happy and healthy 2010!

CHILDHOOD LEAD SCREENING

Attention Primary Care Providers: Please review these guidelines to ensure that they are being met.

Public Health Law 1370-c requires that children between the ages of six months and six years be periodically assessed and screened for lead poisoning.

Specifically, 10 NYCRR 67-1.2 (a)(3) requires that primary care providers screen or refer each child for blood lead screening, at or around one and two years of age, preferably as part of routine well child care. In addition to such universal blood lead testing for one and two year olds, primary care providers must perform risk assessments for high-dose lead exposure for all patients between six months and six years of age, at each routine well child visit or annually for children who have not had such visits. Children found at risk must be screened or referred for lead screening. As part of routine care, primary care providers must also provide the parent or guardian of each child under six years old anticipatory guidance on the effects and sources of lead exposure and means to prevent it.

H. PYLORI TESTING

Effective 12/1/2009, Atlantis will no longer pay for Serum H. Pylori testing because it has minimal diagnostic value. Stool or breath testing for H. Pylori bacteria will remain covered.



Atlantis commences credentialing relationship with the Council for Affordable Quality Healthcare (CAQH)

Atlantis Health Plan has joined the more than 400 credentialing organizations currently participating in the Universal Provider Data-Source in offering providers an opportunity to streamline the credentialing process. To date, more than 740,000 providers have taken advantage of this unique online application.

Based on figures from a September 2004 Medical Group Management Association cost analysis, UPD is eliminating more than \$44 million per year or more than 1.5 million hours (the equivalent of 731 full-time employees) of provider and support staff time required to complete and send redundant application forms.

The Council for Affordable Quality Healthcare (CAQH) estimates the data-collection service has eliminated more than 1.1 million legacy-credentialing applications to date. UPD is supported by the American Medical Association, the American Academy of Family Physicians, the American College of Physicians, America's Health Insurance Plans, The Medical Group Management Association, The National Association of Medical Staff Services and other provider organizations, and recognized by a number of state legislators and insurance commissioners.

The National Committee on Quality Assurance, URAC, and the Joint Commission on Accreditation of Healthcare Operations has recently indicated that the latest version of the UPD application meets their respective standards.

Providers can participate at no cost. The data is protected and only released to the plans that you authorize. We encourage you to utilize our service and see firsthand how your administrative burden will be reduced.

Please visit www.caqh.org/cred/ for more information or contact Atlantis at 866-747-8422.

IMPORTANT PHONE NUMBERS

Administrative/General Phone Number	(212) 747-0877
Administrative/General Phone Number (toll free)	(866) 747-8422
24/7 Medical Hotline	(347) 537-8789
Preauthorizations	(800) 270-9072
Behavioral Health Preauthorization	(866) 477-9740
Member/Provider Services	(866) 747-8422
Prescription Drug Plan (Retail)	(888) 341-8570
Prescription Drug Plan (Mail Order)	(800) 233-3872
Vision Care Services	(866) 747-8422

WEBSITE WWW.ATLANTISHP.COM



HELP ATLANTIS KEEP PROVIDER INFORMATION UPDATED

Atlantis' Provider Relations and Network Development Departments have been working to collect and maintain the most current Provider Credentialing Information for our data systems. In order to accomplish this task, we have sent several mailings to the providers that appear to have incomplete information according to our system.

Atlantis' Credentialing Policy states that providers must maintain admitting privileges with at least one (1) of our network hospitals. With the purpose of fully satisfying this requirement, we are asking that all of our providers please send Atlantis a copy of the appointment letter(s) that were received from the hospital(s).

Please visit Atlantis www.atlantishp.com to find the complete list of thirty-seven (37) acute care hospitals that participate in our network. If you have been contacted by Atlantis to provide this information please send it to us:

BY FAX:

646-929-9258

ATTN: Provider Relations

BY MAIL:

Atlantis Health Plan

45 Broadway, Suite 300

New York, NY 10006

ATTN: Provider Relations



As always, you may reach customer service at 866-747-8422 with any questions.

* PLEASE NOTE: ALTHOUGH WE TRY TO BE TIMELY AND ACCURATE IN THE INFORMATION PRESENTED IN THIS NEWSLETTER, SOME INFORMATION MAY HAVE CHANGED. PLEASE CONTACT THE MARKETING DEPARTMENT FOR THE MOST UP-TO-DATE INFORMATION.

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